

Senior consultant /
project manager
 LinkedIn

49 years old
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Project manager

Inetum - Since July 2020 - Full-time - Saint-Ouen-sur-Seine

Consultant for the End User Services entity of the Renault-Nissan-Mitsubishi Alliance:

- Providing support to local teams responsible for Exchange Online, Office 365, and Windows 10 deployment projects within Nissan entities in Europe (20 entities, approximately 10,000 users): developing deployment processes and tools; creating user change management materials; facilitating the dedicated support team for users during migration.
- Renault France PC leasing: estimating requirements for quarterly orders; validating lease extension or repurchase proposals; budget monitoring.
- Coordinating the integration project of Nissan Motor Australia into the Nissan Office 365 tenant.

Consultant

 Polymont IT Services (ex-Novia Systems) - January 2014 to April 2020 -
Full-time - Courbevoie - France


Consultant in the Department responsible for managing workstations of the Renault-Nissan Alliance:

- New Workstation deployment organizer (Windows 10 / Office 365): contribution to defining the deployment processes for new PCs, writing support documents (users and helpdesk), coordinating field teams in charge of deployment
- Organizer "Skype for Business Unified Communication Solution": specification of test scenarios as part of a POC on Lync 2013 (webconferencing + TOIP) then running of functional tests; writing user support; writing of deliverables for the helpdesk (Skype for Business); assistance during the deployment phase;
- Project manager "Deployment of free office applications": targeting, validation of free software solutions meeting office needs; construction of user documentation and helpdesk. Already deployed: GIMP (alternative to Photoshop), Inkscape (alternative to Illustrator), FreePlane (mind mapping);
- Project Manager "Solution for secure wiping of external media": formalization of the needs ; specifications writing; relations with the development team; pilot phase organization; creation of user documentation and helpdesk support documentation;
- Alignment of web applications (IE8> IE11 migration): construction of application test and remediation dashboards; animation of IS domains; reporting;
- General communication and project information: construction and maintenance of the roadmap for EUC projects; interventions with local intermediaries to inform about upcoming workstation deployments; construction and animation of user communities (SharePoint technology);
- Ad hoc technical / functional feasibility studies in relation to needs reported by the IS Domains;
- Level 2 incidents processing (scope: solutions managed by the Department).

Consultant

Effitic - May 2009 to December 2013 - Full-time - Paris - France



Consultant in IS organization and projects, detached to the Renault Workstation Environment Department:

- IS Organisation Project Manager - alignment of web applications for the transition from IE6 to IE7 (inventory of application base, monitoring of tests and coordination of alignment sites, project communication);
- Application migration coordinator for compatibility with the New Workstation (Windows 7 / IE8 / Office 2010): construction of the migration strategy and monitoring tools, site monitoring meetings, reporting to the IS Departments;
- Change management of workstation evolutions: communication with local intermediaries on future workstation deployments, construction of user communication supports;
- Construction and maintenance of the workstation roadmap;
- User assistance: implementation of support chains, and level 2 support.

Consultant

EDS - September 2001 to April 2009 - Full-time - Nanterre - France



- Within the department in charge of cross-functional projects at Renault DSI, I worked as an IS organization consultant on several projects:
 - Project management of "Electronic Signature Book", summary email sent to managers presenting the list of validations awaiting processing: specifications, testing, design of user documentation;
 - Project management for a web tool for managing local validation workflows: specifications, testing, change management, deployment of 4 sites (France + international);
 - Project manager of an online survey tool in ASP mode: change management with users (assistance, training, user documentation); supplier relations (level 2 incident processing, budget, change requests);
 - Coordination of the deployment of the ZoneCentral encryption solution: design of user documentation and support, definition of deployment procedures.
- On behalf of "Direction du Recouvrement Amiable et Judiciaire" at Cetelem, as a consultant:
 - Project management assistance for a management tool for litigation files (IMX Collection and Litigation software, editor: CODIX);
 - Post-deployment reliability: in conjunction with business experts, identification of malfunctions, formalization of correction requests to the publisher, validation and integration of patches.
- Within the B2B and SI Purchasing Department, part of the RENAULT Purchasing Department, I acted as a consultant on various preliminary studies:
 - Mapping of B2B applications (identification of existing applications and analysis of associated business processes; study of competition's B2B processes and comparative analysis of Renault processes);
 - Cross-functional guidelines and needs analysis for the "order to payment" process (drafting of the guidelines, collection of needs from the Purchasing and Accounting business departments, organization of meetings with B2B service providers).
- Within the project team set up in the After-Sales Department of RENAULT, I was responsible for coordinating the deployment of a training project for car mechanics, focused on 3 multimedia tools (assessment - pre-training - face-to-face training), in international subsidiaries:
 - Kick-off project in subsidiary Management Committee;
 - Support for branch training managers in deployment (construction of the integration scenario into the branch training plan, pilots in concessions, etc.);
 - Scope of intervention: United Kingdom, Italy, Poland, Slovenia, Netherlands, Austria, Australia, Singapore, Ireland;
 - Monitoring the progress of the project at the global level;
 - Participation in the implementation of the project communication plan.
- Within the IS Organization entity attached to the French Sales Department of RENAULT, I worked on projects related to IS sales for fleets and large accounts:
 - Responsibility for the preparation of a call for tenders for the selection of a dematerialization provider for invoice flow;
 - Definition and monitoring of the implementation of IS developments for fleet and large account sales.

Consultant

PL7 Conseil - groupe ALTI - May 2000 to August 2001 - Full-time - Paris - France



Within the Marketing and Communication Department of RCI Banque, on the "Ediris" sales configurator project (European front office tool for Renault salespersons, which integrates the configuration of vehicles, financing and services);

- Drafting of requirements and specifications of the financing and services module for Italy;
- Liaison with development and integration teams;
- Drafting of the test plan;
- Pre-acceptance tests on the financing and services part of the Belgian application.

Trade attaché - telecommunications, new media and transport



Poste d'Expansion Economique - April 1998 to July 1999 - Roma - Italy

- Telecommunications sector attaché:
 - Assistance / prospecting for French companies;
 - Studies and reports on the opening of the Italian telecommunications market;
 - Sector watch, monthly press review on the Italian telecommunications market.
- IT maintenance manager:
 - administration of Windows NT and Novell networks, end-users assistance;
 - Webmaster of the Economic Expansion Services in Italy website;
 - End-users support during the migration of the Novell network to Windows NT: Training plan, training animation; Development of material (manual, presentations);
 - Operational assistance to end-users.

EDUCATION

Master in Management

NEOMA BUSINESS SCHOOL

September 1993 to June 1996

Sup de Co Reims is a "Grande École" program offered by the Reims Management School Group (now Neoma Business School since 2013). It is accredited by EQUIS, AACSB and AMBA. The Sup de Co program, approved by the French State, grants graduate students the Master Degree.

MSc in Marketing Management


ASTON BUSINESS SCHOOL

October 1996 to September 1997

This MSc in Marketing Management is designed to meet the needs of graduates who are not already specialized in marketing but who wish to become one. While offering specialized marketing modules, the understanding and appreciation of other functions within organizations is also developed.

LANGUAGES

 English ★★★★★
Higher studies in the UK

 Italian ★★★★★
National service in Italy

 Chinese ★★☆☆☆
Certification obtained: Test of Chinese as a Foreign Language (TOCFL), level A1 (2017)

 French ★★★★★

CERTIFICATIONS



Project Management Professional (PMP)® 13/05/2023
([View certification](#)).



PRINCE2 Project Management Practitioner 19/09/2014
([View certification](#)).



Change Management Practitioner 20/09/2020
([View certification](#)).



ITIL 4 ® Foundation 12/12/2020
([View certification](#)).



MS Azure Fundamentals (AZ-900) 27/04/2023
([View certification](#)).



Microsoft 365 Certified: Fundamentals (MS-900) 21/06/2023
([View certification](#))

SKILLS

Technical skills

- Office 365 
- SharePoint 
- Microsoft SQL Server 
- ServiceNow 
- Power BI 

Industry knowledge

- Automotive
- Public sector
- Car finance, consumer credit
- Automotive after-sales and training
- End-user computing and cross-functional applications

Functional knowledge

- Project ownership (expression of needs, process modeling, functional specifications, recipe organization, change management)
- IS projects management (technical implementation management)
- Projects organisation (economic study, selection of suppliers, project planning)
- Intervention in international environments